

Questions & Answers
WISEdata (Choice) Student Enrollment Start to Finish
Carrie Boe & Michelle Jones
March 10, 2022, 9:00 a.m. - 9:45 a.m.

Q: Semini Berken - Christian Faith Academy of Higher Learning: Why do I still see error messages on WISE data even after correcting on SIS and submitted to WISEdata?

A: There may be several reasons why the WISEdata Portal errors do not clear. After the data is updated, you must use your SIS to publish the updates to the WISEdata Portal. Please submit a help desk case and the WISEsupport and CST teams will be able to analyze the issue and further advise. Thanks! Please include the error number or number(s) encountered and details that will help us understand the issue so we can respond quickly. To create a help desk case, please click <https://dpi.wi.gov/wisedata/help/request>.

Q: Shawn Nickson - Destiny High School (Milwaukee): How is a WISEid assigned to a student? Once assigned, does that id follow the student from school to school?

A: For an overview of the WISEid process, please click <https://dpi.wi.gov/wisedata/help/wiseid/quick-start-guide-public-schools>. This is a Quick Start resource that can help you come up to speed quickly.

Q: Greg Obermiller - Saint John (Lomira): Does this form need to be filled out for every student, or only Choice students?

A: It depends on your opt-in or opt-out status. If you opt-in you will report all your students. If you opt-out you will only report your choice students.

Greg: NOTE: Vendors like JMC also have a "form" for determining food service eligibility - may be easier to do right in the SIS

Q: Jennifer Dreger - Eastbrook Academy (Milwaukee): Would this be the form to use if we offer free lunch to all students regardless of status?

A: Yes! The alternate Household Form should be used.

Q: Debra Schrader - Saint John Lutheran School (Berlin): It has been very difficult for me to listen to the WISE Webinars yesterday and today as it has been busy in the office. Can you tell me exactly where to find the recorded webinars and the Questions and Answers from the webinars.

A: The webinars, slide decks, and Q&A will be accessible on our [WISEdata Conference](#) webpage in a few days.

Q: Sherry Scheid - Mount Olive (Milwaukee): What if the tribal affiliation is not in the list?

A: Please open a help desk case, so we can investigate. We look forward to assisting you with this issue.

Q: Dena Guziewicz - Grace Lutheran School (Oak Creek): So the immunization integration can not be used if we do not do the all school report card?

A: Correct. As Carrie stated, the school must opt-in to report all students to be able to import WIR records. Guidance regarding Immunization Registry Integration may be reviewed by clicking <https://dpi.wi.gov/wisedata/help/wisadmin-portal/immunization-opt-in>

Q: Kaitlyn Menden - Atlas Preparatory Academy: Is there an estimated timeline for when opt-out schools may be able to use the immunization registry integration? Or is that something that opt-outs will never have access to?

A: The Immunization Registry can only be used if you Opt-in at this time.

Q: Sherry Scheid - Mt. Olive (Milwaukee): How do we give our vendor access if there are issues?

A: Your Choice Administrator may grant access to, for example, WISEdata Portal, just as they can grant access to your school's staff members.

Q: Becky Krahn - Saint Gabriel Grade School: My understanding was that if I opt out I can still get immunization data for my choice students only? Because my other students don't have a WISEid

A: We have not found a way for this method to work. We can try to troubleshoot this more.