Questions & Answers
WISEdata 101 for Public Schools
Adam Mueller & Britt Mueller
March 9, 2022, 11:15 a.m - 12:00 p.m

Q: Casey Manders - Sturgeon Bay School District: Will we need to put in a request to our SIS (PowerSchool) for this gender type to be added?
A: This is something your SIS is already aware of and should be implementing. However, for specifics on where this value is being added, please contact them directly.

Q: Maria Jose Carrillo- La Casa de Esperanza: With the new non binary option do we need to add that to our enrollment paperwork and SIS?
A: The gender option should be implemented into your SIS without issues. Adding to your enrollment process/paperwork may need to be added manually - please check with your SIS to confirm.

Q: Angela Mehrtens - Nicolet School District: What would be the best practice if we have a co-working internally requesting the WISEid of a student via email? How best to respond?
A: In your email reply, remove any mention of the student's name or other PII in prior thread before sending the WISEid, OR send a new email with just the WISEid so it is not connected to the previous thread with the student's name or PII.

Q: Jill Resch - Wittenberg-Birnamwood School District: Sorry, but I missed where to go to submit a ticket.
A: You may submit a ticket at: https://dpi.wi.gov/wisedata/help/request. There are links on many of the WISEdata webpages, as well.

Q: Audrey Wittry - CESA 9: For the current school year, I'm unable to search a school in data quality. Is this an access issue?
A: Please submit a Help Ticket, so we can take a closer look at your WISEsecure access and district directory information.

Q: Beth - Blackhawk School District: I have an error 6777. We have tried to get this cleared but no luck.
A: Please use the KBA 6777. Use Demographic view within the WISEdata Portal's "Student Details". You can view the ELP Code reported. Make corrections to the student's ELP code in your SIS to clear errors. This allows you to work with the EL Coordinator to determine what services are needed. Review later today to see if validation clears up. If not, submit a help ticket.

Q: Alyshia - Amery School District: Hello, I have an enrollment overlap warning 6374. This was a unique situation because a student exited one district and entered ours on the same day. Will this cause issues in the future?

A: The overlap date is caused by the same exit date, and same enrollment date by both educational agencies. You can manually modify the date, and push to WISEdata, validate the data. You can acknowledge the warning. DPI Data Warehouse will backdate the enrollment within the data received. The second Friday of January will not be affected by the counts reported. The School Financial Services team requires this deadline, but it does not affect WISEdata reporting. Please contact DPI School Financial Services: contact dpifin@dpi.wi.gov (608) 267-9114.

Q: Will these Q&A docs be available somewhere after this?

A: Yes, the conference materials are here: https://dpi.wi.gov/wisedata/conference.

Q: Janet - Chilton School District: Someone shared earlier a calendar of when errors should be cleared. Can you share that information again?

A: https://dpi.wi.gov/wisedata/events/month is our events calendar. You should be doing cleanup prior to due dates for snapshots.

Q: Beth - Parkview School District: I have an overlap issue as well. The student left her former school on 03/04 - last day there- Enrolled at new school on 03/07 as open enrolled out from my district. I need to add an entry / withdrawal record but I can not use the days over the weekend. How can I enter this without the errors?

A: The former school should enter the last day you provided services. The new school's entry code will not be collected, but the entry date is collected.

Q: Beth: I am the resident district. Last day at the old school was 03/04 . She is open enrolling out of our district and started on 03/07.

A: Exit with 03/04 exit date.

Q: Beth: If the student's last day was on a Friday and the previous Wednesday and Thursday they didn't attend school, what would be the exit date? Friday?

A: This is a local decision. If the intention was to exit on Friday, but didn't attend Wednesday, Thursday (for example), you can mark the days of absence and exit on Friday. You can also exit them on the last day of attendance and receiving services.

Q: Beth: Skyward does not accept weekend dates for enrollment. Because she lives in our district we have to have an enrollment record because we are the home district but she started at the school out of our district on Monday 03/07. She never attended my district; she came from the Tomah district.

A: The exit date should be 3/04, push the changes to WISEdata and run a validation. If a validation message remains, please submit a Help Ticket. Please relay the information to the other school district.

Q: Janet Schneider - Chilton School District: We have error 6756 for a family that briefly exited and returned they are not homeless any more. What is the correct way to deal with this error?

A: Once a person is reported homeless in a school year by any school then they must remain homeless the entire school year in all schools. It is a warning, so fine since you acknowledge that.

Q: Jody - Hilbert School District: We had this overlap of enrollment issue in a previous session and found out that PowerSchool (which we have) has us transfer the student out one day after they leave and other

systems are transferring out on the day they actually leave. So PowerSchool users use 3/10 if they leave today and other systems use 3/9 if today is their last day.

A: Not sure why PowerSchool does that. Look at how days are coming through and make an adjustment if needed.

Q: Melissa - Lake Geneva School District: We are also getting error 6818 we have an entry date of 2/28/22 and the previous school exited them on the same date 2/28/22. When I look at the details of the previous schools exit the effective end date is 2/27/22. How do we fix the error?

A: [KBA 6818](#) Roster error student section information when student enrolled you didn't have dates populated in section so the section date was outside of the enrollment date. Correct to be within section date start within enrollment.

Q: Agnelie Louis - iForward, Online Charter, Grantsburg ; Janet - Chilton School District; Chelsea - Gibraltar School District: The Warning 7168 Missing program 'World Language' in grades 7 to 12. We do offer Spanish to 7-8 and have enrollments and have a number of foreign language classes 9-12. What am I missing? FLEX for instance

A: Brittany will follow up with you on where you set that in your SIS. Issue with program type setting.

Q: Molly - Berlin Area School District: Warning 6769, Enrollment exists for the student, but the student has 'Zero' student Section Associations. All 3 students have already exited so don't show the sections anymore. How do I get read of this warning or do I just acknowledge warning

A: If more than a few days there should be some roster info reported for them. It could be they were in alternative programs or other odd scenarios if not in any CTE or World Language programs you can just acknowledge the warning.